Overview of Virtualization as a Service

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To request a virtual server through Virtualization as a Service (VaaS), complete the following procedures.

Step 1: Complete the New Customer Signup Request
Complete the New Customer Signup Request. You will receive an e-mail notifying you that your signup request has been received. In addition, the following tasks will be completed for your group:

- An Active Directory (AD) group will be created in the UMROOT domain to facilitate access to your virtual server(s) and to the infrastructure, unless you indicate a specific or existing AD group on the request form.
- Information and Technology Services (ITS) will create a Desktop Virtualization (VDI) account with the new AD group for you and other administrators you submit.
- ITS may contact you to set up your network and assist you with any network-related issues.

Step 2: Join the MCommunity Directory Group
To ensure that you are aware of all system maintenance issues and announcements, join the MCommunity directory group VaaS Notify.

Step 3: Install VMware View Client
Download and install VMware View Client. Once the access process is complete, you have the appropriate permissions to log into VMware View Client and choose the Virtual Center Client from the desktop.

Step 4: Log in to VMware View Client
Once the installation is complete, launch VMware View Client. Information on VMware and VDI is available at itcs.umich.edu/mydesktop/support.

Step 5: Log into the Virtual Center Server
Click the VMware vSphere Client icon located on the desktop.

Additional Resources

- View the Virtual Center Server
- Install VM Tools on Your Virtual Server
- Set Up Backup and Recovery Using Tivoli Storage Manager

- VaaS Frequently Asked Questions
- VMware vendor Web site
- VMware Time Sync and Windows Time Service
- Timekeeping in VMware Virtual Machines